

# CAIRNS TAXIS

## | QLD

AI-Powered Remote Security | Proactive Monitoring | 24 x 7 x 365 Protection



Cairns Taxis Depot | RealGuard SiteMaster Unit

**Bob Epps**  
 Chief Executive Officer  
 Cairns Taxis Limited

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*We have taken delivery of our SiteMaster 3 unit and can attest to what a great piece of equipment this is.*

*Not only does it give us piece of mind, but we can protect and view our assets 24x7x365 without needing to be on site.*

*Well done to RealGuard, we highly recommend anyone looking for real security solution to get in touch today*

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### THE CHALLENGE

Cairns Taxis operates facilities across Far North Queensland, including depots and storage areas that are not always actively staffed.

Key security risks included:

- Unmanned or low-activity periods, particularly after hours
- Large open sites with multiple uncontrolled access points
- Exposure of vehicles, equipment, and operational assets
- Limited ability to monitor activity in real time
- CCTV systems that recorded but could not prevent incidents

*The key issue was not just intrusion risk —but the total lack of immediate awareness and response capability when incidents occurred.*

### THE SOLUTION

RealGuard deployed a remotely monitored security solution purpose-built for unmanned and exposed environments.

The system delivers:

- Real-time movement detection across all designated areas
- Immediate alerts direct to trained monitoring operators
- Live video verification of every alert as it occurs
- Two-way audio to challenge unauthorised presence
- Escalation to authorities only when genuinely required

*Cairns Taxis now maintains continuous oversight and control even when no staff are physically on site.*

### THE OUTCOME

The transformation was immediate — from delayed, reactive security to proactive, real-time monitoring and deterrence.

Results delivered:

- Enhanced security coverage across all hours of operation
- Significant reduction in physical guard reliance
- Improved asset protection and measurable risk mitigation
- Reduced guard call-out costs and operational expenditure
- Greater peace of mind for management and all staff

*Activity is detected immediately, verified before escalation, and unauthorised behaviour is challenged in real time — every time.*

### WHY IT WORKED

RealGuard's intelligence-led monitoring model uses advanced sensors and video analytics to detect, verify and respond — immediately. For Cairns Taxis, this meant moving from passive recording to active deterrence. Every alert is assessed by a live operator, unauthorised behaviour is challenged the moment it occurs, and escalation is reserved for genuine incidents only. The result: dramatically improved site security, reduced risk exposure, and real operational confidence.

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